

PRIVACY POLICY

Welcome to Klynk's Privacy Policy

The creator of this Privacy Policy ensures a steady commitment to your privacy with regard to the protection of your invaluable information that you may share across the Klynk Products. This privacy policy contains information about the Klynk Products.

To provide You with our uninterrupted use of the Klynk Products, We may collect and, in some circumstances, disclose information about you with your permission. To ensure better protection of Your privacy, We provide this notice explaining Our information collection and disclosure policies, and the choices You make about the way Your information is collected and used.

If you do not agree with the terms and conditions of our Privacy Policy, including in relation to the manner of collection or use of your information, please do not use or access the Site. If you have any questions or concerns regarding this Privacy Policy, you should contact our Customer Support Desk at “support@ftlabs.io”.

INFORMATION WE COLLECT

We are committed to respecting Your online privacy. We further recognize Your need for appropriate protection and management of any Personal Information You share with us. We may collect the following information:

- a. Personal data includes but not limited to Name, Phone Number, Email ID, Address, City.
- b. Information is collected through permission derived by the Klynk Products for Location access, and storage permissions etc.
- a. Tracking Information such as, but not limited to the IP address of your device and Device ID when connected to the Internet. This information may include the URL that you just came from, which URL you next go to, your computer or device browser information, and other information associated with your interaction with the Klynk

Products;

- b. Details of Klynk Products usage for analytics.

This privacy policy also applies to data we collect from users who are not registered as members of the Klynk Products, including, but not limited to, browsing behaviour, pages viewed etc. We also collect and store personal information provided by You from time to time on the Klynk Products. We only collect and use such information from you that we consider necessary for achieving a seamless, efficient and safe experience, customized to your needs including:

- a. To enable the provision of services opted for by you;
- b. To enable the viewing of content in your interest;
- c. To communicate the necessary account and service-related information from time to time;
- d. To allow you to receive quality customer care services and data Collection;
- e. To comply with applicable laws, rules and regulations;

Where any service requested by You involves a third party, such information as is reasonably necessary by the Company to carry out Your service request may be shared with such third party. We also do use your contact information to send you offers based on your interests and prior activity and also to view the content preferred by you. The Company may also use contact information internally to direct its efforts for service improvement but shall immediately delete all such information upon withdrawal of your consent for the same through the ‘**unsubscribe**’ button or through an email to be sent to “*support@filabs.io*”.

OUR USE OF YOUR INFORMATION

The information provided by you shall be used to provide and improve the service for you and all users.

- a. To provide you with services on your request.
- b. For maintaining an internal record.
- c. For enhancing the Services provided.
- d. For maintaining record under the legal and statutory provisions.

For more details about the nature of such communications, please refer to our Terms of Service. Further, your data and Sensitive Personal data may be collected and stored by Us for internal

record.

We use Your tracking information such as IP addresses, and or Device ID to help identify you and to gather broad demographic information and make further services available to you.

We will not sell, license or trade Your personal information. We will not share your personal information with others unless they are acting under our instructions or we are required to do so by law.

Information collected via Our server logs includes users' IP addresses and the pages visited; this will be used to manage the web system and troubleshoot problems. We also use third-party analytics, tracking, optimization and targeting tools to understand how users engage with the Klynk Products so that we can improve it and cater personalized content/ads according to their preferences.

HOW INFORMATION IS COLLECTED

Before or at the time of collecting personal information, we will identify the purposes for which information is being collected. If the same is not identified to you, you have the right to request the Company to elucidate the purpose of collection of said personal information, pending the fulfilment of which you shall not be mandated to disclose any information whatsoever.

We will collect and use your personal information solely to fulfil those purposes specified by us, within the scope of the consent of the individual concerned or as required by law. We will only retain personal information as long as necessary for the fulfilment of those purposes. We will collect personal information by lawful and fair means and with the knowledge and consent of the individual concerned.

Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.

GOOGLE ADSENSE

The Company uses Google AdSense which is a tool that allows Klynk Products publishers to deliver advertisements to site visitors in exchange for revenue calculated on a per-click or per-impression basis. You may visit the links in the advertisements at your own risk or choose to not accept the cookies permitting third parties to display their advertisements.

YOUR RIGHTS

Unless subject to an exemption, you have the following rights concerning your data:

- a. The right to request a copy of your data which we hold about you;
- b. The right to request for any correction to any personal data if it is found to be inaccurate or out of date;
- c. The right to withdraw Your consent to the processing at any time;
- d. The right to object to the processing of personal data;
- e. The right to complain about a supervisory authority.
- f. The right to obtain information as to whether personal data are transferred to a third country or an international organization.

Where you hold an account with any of our services, you are entitled to a copy of all personal data which we hold concerning you. You are also entitled to request that we restrict how we use your data in your account when you log in.

COMPLIANCES

a. Indian Compliances

- i. This legal agreement is an electronic record in terms of the **Indian Information Technology Act, 2000** and rules there under as applicable and the amended provisions about electronic records in various statutes as amended by the **Indian Information Technology Act, 2000**. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- ii. This legal document is published in accordance with the provisions of **Rule 3 (1)** of the **Indian Information Technology (Intermediaries guidelines) Rules, 2011** and **Rule 4** of the **Information Technology (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011** of **Information Technology Act, 2000** amended through **Information Technology Amendment Act, 2008** that require publishing the Terms of Use and practices for access and usage of any functional Klynk Products.

b. US Compliances:

This Privacy Policy is in compliance to all State and Federal Data Protection Law, including

but not limited to The Children's Online Privacy Protection Act (COPPA), California Business Code and any other law that shall be applicable to our Company.

c. GDPR Privacy Rights

The EU General Data Protection Regulation or GDPR gives certain rights to individuals in relation to their personal data. Accordingly, we are happy to offer transparency and access controls to help Users take advantage of those rights. As available, except as limited under applicable law, the rights afforded to individuals are:

- i. Right of access- the right to be informed of, and request access to, the data we process about you,
- ii. Right to rectification – the right to request that we amend or update your data where it is inaccurate or incomplete,
- iii. Right to erasure- the right to request that we delete your data,
- iv. Right to restrict – the right to request that we temporarily or permanently stop processing all or some of your personal data,
- v. Right to object – the right to object to us processing your personal data on grounds relating to your particular situation. Along with the right to object to your personal data being processed for direct marketing purposes,
- vi. Right to data portability – the right to request a copy of your personal data in electronic format and the right to transmit that personal data for use in another part’s service,
- vii. Right not to be subject to automated decision-making, the right to not be subject to a decision based solely on automated decision making, including profiling, where the decision would have a legal effect on you or produce a similarly significant effect.

COOKIES

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. By continuing to browse the site, you are agreeing to our use of cookies. Cookies contain information that is transferred to your computer’s hard drive. You can set your browser to refuse all or some browser cookies, or to alert you when Websites set or

access cookies. If you disable or refuse cookies, please note that some parts of this Website may become inaccessible or not function properly. A list of the type of cookies we use is as follows;

1. **Strictly necessary cookies.**
2. **Analytical/performance cookies.**
3. **Functionality cookies.**
4. **Targeting cookies.**

Please note that third-parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies. You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our Website.

OUR DISCLOSURE OF YOUR INFORMATION

As a matter of policy, we do not sell or rent any personally identifiable information about you to any third party. However, the following describes some of the ways that your personally identifiable information may be disclosed:

- a. **External Service Providers:** There may be several services offered by external service providers that help you use the Klynk Products. If you choose to use these optional services, and in the course of doing so, disclose information to the external service providers, and/or permit them to collect information about you, then their use of your information is governed by their privacy policy. Such External Service Providers shall be listed and updated in Annexure – A to this Policy. The Company shall update the same from time to time on the Platform.
- b. **Law and Order:** We cooperate with law enforcement inquiries, as well as other third parties to enforce laws, such as intellectual property rights, fraud and other rights. We can (and you authorize us to) disclose any information about you to law enforcement and other government officials as we, in our sole discretion, believe necessary or appropriate, in connection with an investigation of fraud, intellectual property infringements, or other activity that is illegal or may expose us or you to legal liability.

ACCESSING, REVIEWING AND CHANGING YOUR PROFILE

You can review and change the information you submitted except Email ID. An option for facilitating such change shall be present on the Klynk Products and such change shall be facilitated by the User. If you change any information, we may or may not keep track of your old information. We will not retain in our files information you have requested to remove for certain circumstances, such as to resolve disputes, troubleshoot problems and enforce our terms and conditions. Such prior information shall be completely removed from our databases, including stored 'back up' systems. If you believe that any information, we are holding on to you is incorrect or incomplete, or to remove your profile so that others cannot view it, the User needs to rectify, and promptly correct any such incorrect information.

SECURITY

We treat data as an asset that must be protected against loss and unauthorized access. We employ many different security techniques to protect such data from unauthorized access by members inside and outside the Company. We follow generally accepted industry standards to protect the Personal Information submitted to us and information that we have accessed.

However, as effective as encryption technology is, no security system is impenetrable. Our Company cannot guarantee the security of our database, nor can we guarantee that information you provide won't be intercepted while being transmitted to the Company over the Internet.

SEVERABILITY

Each paragraph of this Privacy Policy shall be and remain separate from and independent of and severable from all and any other paragraphs herein except where otherwise expressly indicated or indicated by the context of the agreement. The decision or declaration that one or more of the paragraphs are null and void shall not affect the remaining paragraphs of this privacy policy.

AMENDMENT

Our Privacy Policy may change from time to time. The most current version of the policy will govern our use of your information and will always be on the Klynk Products. Any amendments to this Policy shall be deemed as accepted by the User on their continued use of the Klynk

Products.

CONSENT WITHDRAWAL, DATA DOWNLOAD & DATA REMOVAL REQUESTS

To withdraw your consent, or to request the download or delete your data with us for any or all our services at any time, please email to "Support@ftlabs.io".

CONTACT US

If you have any questions or concerns regarding this privacy policy, you should contact us by sending an e-mail to "Support@ftlabs.io" or by writing to us at:

M/s. Futuristic Labs Private Limited,

*"1-107-9/4, MIG 187/8, MVP Colony, Sector -8, Visakhapatnam 530017, Andhra Pradesh,
India"*